

Argus Security Operations

Let the trusted expert team operate your core security systems

Security solutions are becoming increasingly difficult to manage, maintain and operate. Spread across physical deployments, virtual environments and throughout an array of cloud providers, organisations are challenged with solutions that each require their own unique skillsets and dedicated resources to ensure they are properly configured and maintained. For most organisations, it is simply not feasible to find, retain and continually train the necessary resources in-house.

The consequence of a misconfigured or faulty security solution can result not only in unexpected downtime of core business services, but can leave an organisation exposed to a multitude of security threats and risks. Organisations must rethink how they provide predictable and reliable IT services.

Reduce the complexity in managing security solutions with Argus Security Operations

Our experts act as an extension of your security team to ensure your critical security solutions stay up-to-date, configured to best practice and operating with optimal performance. Our in-house development team is ready to support your unique custom integration, reporting and orchestration needs.

For 20 years, mnemonic has been integrating, managing and troubleshooting some of the region's most complex and critical security solution deployments. Whether it's on-demand assistance, full management or a hybrid model, our expert team is today helping customers to keep critical services online, operational and secured – 24x7.

Expertise on core security

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| ■ Check Point | ■ Microsoft Azure |
| ■ Palo Alto Networks | ■ Symantec |
| ■ F5 | ■ RSA |
| ■ Trellix | ■ Carbon Black |
| ■ Proofpoint | ■ Trend Micro |
| ■ Splunk | ■ Fortinet |
| ■ Zscaler | ■ Cisco |
| ■ Forcepoint | ■ Infoblox |
| ■ Algosec | ...and many more. |

Mix and match the coverage you need

- Secure and redundant Remote Access
- System Health Monitoring
- Operational Incident Handling
- Change Management
- Updates and Patches - for bugs, vulnerabilities and other minor updates
- Upgrades – Major system upgrades
- Product Support
- Reporting
- License Maintenance
- System Check-Up with CIS benchmarks
- Policy Review

Service benefits



Identify potential issues before they become issues with proactive monitoring



Get the most out of your security investments with optimised performance



Access to security and solution experts when you need it – 24x7



Match your unique requirements with flexible SLAs and deployment models

Whether you are a company of 500 or 50,000, we recommend this service to all organisations that need reliable, predictable and dependable operations of their security solutions.